

Corporate Technology Analyst Development Program

JPMorgan Chase & Co. (NYSE: JPM) is a leading global financial services firm with assets of \$2 trillion and operations in more than 60 countries. The firm is a leader in investment banking, financial services for consumers, small business and commercial banking, financial transaction processing, asset management and private equity. A component of the Dow Jones Industrial Average, JPMorgan Chase serves millions of consumers in the United States and many of the world's most prominent corporate, institutional and government clients under its J.P. Morgan and Chase brands.

Technology at JPMorgan Chase

"Financial services can be thought of as a technology business with a financial domain of expertise," says Guy Chiarello, the Chief Information Officer at JPMorgan Chase & Co.

We believe that our success rests on our ability to identify and implement technological solutions that anticipate client needs while providing employees with the tools that make JPMorgan Chase a premier place to work. We are a recognized leader in information technology aligned to the needs of specific business lines. While some IT professionals are business aligned, others work on firm-wide initiatives. Regardless of where they work, the overall mission of our IT specialists is to turn our applications, systems and infrastructure into a competitive advantage for the firm by coupling technological expertise with an understanding of our different strategic business visions.

Program overview

When you join JPMorgan Chase's Technology Analyst Development Program, you will immediately begin working closely with internal clients to design, develop, test, and maintain the technologies and applications essential to our firm's success. This includes the opportunity to participate in several phases of a system's development life cycle.

Our concentrated 24-month program requires that you actively contribute to upgrading and improving the efficiency of our infrastructure that is mission-critical to our ability to deliver products and services to clients around the world. During your tenure in the program, you will also gain hands-on knowledge collaborating with experienced professionals overseeing and managing the deployment of business-aligned technologies and infrastructure.

Program Areas

These are the different opportunities that are available within the Technology Analyst Development Program:

Application Development Analyst

- Design, develop, code, test, debug & document applications
- Translate requirements into technical specifications
- Modify application codes
- Develop reporting capabilities
- Provide design recommendations for unit & integration testing of applications
- Create & test software application modules

Business Systems Analyst

- Identify, assess & record business needs
- Advise on options, risk & cost vs. benefit
- Research new and existing technology solutions
- Document & communicate requirements
- Translate documentation into test plans
- Ensure test plans are completed
- Execute unit testing & implementation of new application functionality
- Hold training sessions/demos
- Develop appropriate documentation

Service Delivery Analyst

- Perform production support for applications or technology infrastructure (i.e. networks, servers, desktops)
- Diagnose/resolve production problems
- Install/remove, configure & maintain operating system workstations & servers
- Evaluate, implement & manage software/hardware solution
- Ensure optimum system performance levels
- Analyze system support processes
- Create, manage & execute test plans/scripts
- Maintain template libraries & internal project documentation
- Execute progress reporting, defect tracking & risk assessments

Training and Development

As an analyst, you will begin your career with a multi-week technical training program. The comprehensive program will be project based and enable analysts to build skills to be an integral member of the Firm. Continuous training is in the form of classroom, virtual and on-the-job training. An assigned Program Manager is also available to help guide you on your unique career path.

Opportunities

Our program is designed to develop entry-level professionals throughout the firm and to prepare participants for information technology positions at JPMorgan Chase. The corporate function areas of our organization offer extensive lateral and upward mobility, while our business lines add yet another layer of opportunity.

Upon completing the program, you will have the knowledge and skills needed to advance your career for years to come, and as opportunities arise, you may choose to stay on in one role, transfer to a different business line, carve out a niche in a specific product area or move to various other locations in the firm. Along the way, you will find encouragement and support, and can take advantage of many continuing education and advanced training opportunities.

Qualifications

Only those candidates who are highly motivated and eager to begin their career as a Technology Analyst within our organization will be considered.

- Business & Technical Acumen is required to succeed in the program. Specifically:
 - A BA/BS degree, preferably In Computer Science, Computer Engineering, or Electrical Engineering is preferred
 - A GPA of 3.5+ is preferred
 - Working knowledge of C, C++, Java, C#, Visual Basic, SQL, networking and infrastructure and/or server administration.
 - Previous related internship experience and/or other relevant experience is preferred
 - Strong written/verbal communication skills

- Other program qualifications are centered on competencies analysts need to demonstrate on a consistent basis in order to be successful at JPMorgan Chase & Co.:
 - Corporate Perspective: The desire to understand the bigger picture beyond the team/business area/region and to understand and exceed client needs. Strong desire to work in the financial services industry.
 - Delivery of Results: The ability to drive individual and team performance to exceed expectations and achieve business goals.
 - Leadership: The ability to articulate a vision and harness/engage resources to achieve objectives while role-modeling corporate values & recognizing the business & social value of diversity. Must be flexible, adaptable to change, able to multi-task in a fast-paced environment.
 - Drive for Innovation & Improvement: The commitment to challenge & question the way things are done and seek improvements / new ways of doing things to maximize value add, optimize cost and minimize risk.
 - Relationship Management: The ability to relate 1 on 1 and work inter-dependently with others - internal partners & colleagues as well as external clients & suppliers. Ability to collaborate with others in a results-driven, team-oriented environment.
 - Personal Development (Self & Others): The passion for self-improvement and the desire to facilitate the development of others to achieve more than s/he believes may be possible.

- All candidates must have the eligibility to work permanently in the U.S.

Locations

- New York Metro area
- Syracuse, NY
- Columbus, OH
- Newark/Wilmington, DE
- Chicago, IL
- Tampa, FL
- Dallas, TX
- Houston, TX