# 2011 Technology Summer Intern Development Program

JPMorgan Chase & Co. (NYSE: JPM) is a leading global financial services firm with assets of \$2 trillion and operations in more than 60 countries. The firm is a leader in investment banking, financial services for consumers, small business and commercial banking, financial transaction processing, asset management and private equity. A component of the Dow Jones Industrial Average, JPMorgan Chase serves millions of consumers in the United States and many of the world's most prominent corporate, institutional and government clients under its J.P. Morgan and Chase brands.

#### **Program Overview**

JPMorgan Chase is seeking highly motivated individuals for opportunities within our Technology Summer Analyst Development Program.

The overall mission of JPMorgan Chase's technology team is to establish technology as a competitive advantage for the firm by coupling technological expertise with an understanding of our strategic vision. Information technology supports the spectrum of staff functions that lie at the heart of virtually every aspect of our business. The goal of the Technology Summer Analyst Development Program is to introduce and prepare participants for the information technology organization at JPMorgan Chase through a 10 week program. You will be exposed to different technology areas through varied training and presentations. Technology Summer Analysts join technology teams who are responsible for designing, developing and supporting the applications or projects that give our businesses their competitive edge.

## **Summer Analyst Program Details**

The Summer Analyst Development Program is primarily for students entering their senior year of college, with some opportunities for rising sophomores and juniors. The Summer Analyst Development Program is structured similar to the full-time Technology Analyst Development Program. The variety of roles offered is vast and constantly evolving, with numerous opportunities to gain technology experience across all business areas. This creates a very exciting environment in which to launch a career.

These are the different opportunities that are available within the Technology Summer Analyst Development Program:

- Application Development Analyst As an application development analyst, you may design, develop, code, test debug, and document programming applications to satisfy requirements of one or more user areas. You will translate business and technical requirements into technical application specifications.
- Service Delivery Analyst As an application service delivery analyst, you may perform day-to-day production support for applications or technology infrastructure (i.e. networks, servers, desktops), diagnose problems, and resolve production issues. You will install/remove, configure, and maintain operating system workstations and servers, including web servers, database servers and application servers, in support of business processing requirements. You may also be required to monitor and tune systems to achieve optimum performance levels and analyze system support processes.
- Business Systems Analyst As a business systems analyst you will be part of a team that will identify, assess, and record near-term business needs, recommend business priorities, document business requirements, and provide insight on options, risk and cost vs. benefit. You may assist in project tracking, user acceptance testing, as well as creating and/or providing training for users.

## Qualifications

- Preferred majors include Computer Science, Computer Engineering, or Electrical Engineering.
- A GPA of 3.5+ is preferred
- Working knowledge of C, C++, Java, C#, Visual Basic, SQL, networking and infrastructure and/or server administration.
- Strong leadership, interpersonal and written/verbal communication skills.
- Ability to collaborate with others in a results-driven, team-oriented environment.
- Must be flexible, adaptable to change, able to multi task in a fast-paced diverse environment.
- Strong desire to work in the financial services industry
- Candidates must have the eligibility to work permanently in the U.S.

## Locations

- New York metro area
- Columbus, OH
- Newark / Wilmington, DE
- Chicago, IL
- Tampa, FL
- Dallas, TX
- Houston, TX